

Call us. We're here to help.

If you have experienced discrimination and want:

- Legal advice about how to address the discrimination that happened to you
- Legal assistance with an application to the Human Rights Tribunal of Ontario

Call us:

Tel: (416) 597-4900
Toll Free: 1-866-625-5179

TTY: (416) 597-4903
TTY Toll Free: 1-866 612-8627

Our telephone lines are open:

Monday, Tuesday, Wednesday & Friday: 9 am to 5 pm
Thursday: 2 pm to 6 pm

www.hrlsc.on.ca

Not all unfair treatment is discrimination. To be covered by the *Code*, the treatment must relate to a personal characteristic (e.g. race, gender) and an area (e.g. employment, housing) specified in the *Code*.

Gender

Employment

Race

Housing

Sexual Orientation

Disability



**Have you been
discriminated against?
Need legal help?**

The Human Rights Legal Support Centre ("*Centre*") provides free legal support to people across Ontario whose human rights under Ontario's *Human Rights Code* have been violated.

Human Rights in Ontario

Ontario's human rights system is made up of three separate agencies.

- The **Human Rights Legal Support Centre** gives legal help to people who have experienced discrimination under the *Human Rights Code*. www.hrlsc.on.ca
- The Human Rights Tribunal is where human rights applications are filed and decided. www.hrto.on.ca
- The Ontario Human Rights Commission promotes human rights through research, education and policy development. www.ohrc.on.ca

Ontario's *Human Rights Code* can protect you from being treated differently and negatively in specific areas including:

- **jobs**
- **housing**
- **programs or government services (e.g. schools, transit or police)**
- **stores, restaurants, etc.**

The *Code's* goal is to prevent discrimination and harassment because of your:

- **Race, colour, ancestry, place of origin, citizenship, ethnic origin**
- **Creed** (religion)
- **Receipt of public assistance** (applies only to housing situations)
- **Marital status and family status**
- **Record of offenses** (applies only to employment and the person must have been pardoned)
- **Age**
- **Disability** (visible or invisible)
- **Gender or sex** (sexual orientation, pregnancy, sexual harassment, gender identity/expression).

The Human Rights Legal Support Centre provides **free legal and support services** including:

- **advice** about whether your situation is covered by the *Human Rights Code*
- **assistance** in finding a solution for you and we may be able to settle your claim early
- **help** with a human rights application to the Tribunal
- **representation** in settlement negotiations
- **representation** at your Tribunal mediation and hearing
- **enforcement** of a Tribunal order.

If you think you have a human rights claim

Visit the Tribunal's web site at www.hrto.ca for information about filing a human rights application.

Visit the Commission's web site at www.ohrc.on.ca to find out more about discrimination.

Visit us at www.hrlsc.on.ca to find out about our services.

Call us. You will need to tell us what happened to you (who, when, what and where), how the events affected you and what compensation or remedy you want. Gather any documents that support your claim. Are there any witnesses who saw what happened to you?

Legal service in your language

We can provide service in 140 languages. Just call us, and we will arrange to speak with you in the language of your choice.

Preventing future discrimination

If you have experienced discrimination, the Centre can help you get financial compensation for the harm you experienced.

When the Centre provides you with legal help in settlement negotiations or at a Tribunal hearing, we will also help you to get results that can help others. For example, your employer, landlord or service provider may be required to:

- Eliminate discriminatory practices
- Implement new non-discriminatory policies
- Train all staff on human rights issues.

www.hrlsc.on.ca